

Accessibility Remediation - Manual Audit Report for 'Example Company'

Report Date: 2/26/19

Site: <https://yourwebsite.com>

Page Group(s): Ecommerce (7 pages)

Tools and Testing Methods:

Method	Tools	Page Group(s)
Manual Audit	Windows Voiceover, Keyboard-Only	Ecommerce, Main

MANUAL AUDIT RESULTS

Type of Test	WCAG Details	Last Tested	Pass/Fail	Status / Notes	Page Groups
KEYBOARD FOCUS - Use the TAB, ENTER, SPACE, and UP and DOWN ARROW keys to navigate.					
You can always see the keyboard focus when tabbing through the page.	Details	2/20	Pass		Main
Keyboard focus does not unexpectedly shift to other elements	Details	2/20	Pass		Main
TAB ORDER - TAB through the page to see if the order is logical. See if you can activate all interactive elements with the ENTER or SPACE keys.					
Tab order is logical.	Details	2/20	Fail	Minor issue with off-page elements	Main
All elements on the page can be reached by keyboard. This includes links, dropdown menu items, buttons, and other interactive elements.	Details	2/20	Fail	Troubleshoot issues with footers	Main

	If dropdown menus exist, the keyboard can be used to select and open items in them.	Details	2/20	Pass		Main
ELECTRONIC FORMS						
	Tab order of form fields is logical.	Details	2/20	Fail	Some fields out of order on contact page	Main
	In dropdown menus, you can navigate and select items using the keyboard alone.	Details	2/20	n/a		Main
	Data entered is retained if the page is refreshed or too much time is taken to fill out form fields.	Details	2/20	Fail	Form data not retained on reload	Main
	If a required field is left blank, keyboard focus shifts to that field when user is notified.	Details	2/20	Pass		Main
DIALOG BOXES AND POPUPS						
	Dialog boxes or pop-up menus receive keyboard focus.	Details	2/20	n/a		Main
	Dialog messages can be dismissed using the keyboard.	Details	2/20	n/a		Main
	Focus returns to a logical location when dialog boxes are closed.	Details	2/20	n/a		Main
MULTIMEDIA CONTROLS - Includes features such as videos, audio files, calendars, Flash content, and photo carousels.						
	Manual controls exist (e.g. start, pause, go back, go forward).	Details	2/20	n/a		Main
	Controls can be tabbed through.	Details	2/20	n/a		Main
	Controls can be activated using the keyboard.	Details	2/20	n/a		Main
VISUAL CHECKS						
	Contrast visual check: images of text	Details	2/20	Pass		Main
	Decorative images	Details	2/20	Fail	Decorative images don't need alt text	Main
	Skip navigation link	Details	2/20	Fail	Need to add skip nav link and link focus	Main

Zoom readability/usability	Details	2/20	Pass		Main
Accessibility Statement	Details	2/20	Fail	No statement found. Generate statement here	Main
OTHER CHECKS					
<u>Screen reader testing (See Screen Reader Checklist tab)</u>	Details	2/20	Fail	See screen reader checklist	Main
Captions / Non-Audio Access	Details	2/20	n/a		Main
PDF Documents & Forms	Details	2/20	n/a		Main

Minimum Standards Audit

Accessibility Issue	WCAG Guideline	WCAG Description	Status
Missing text alternatives for non-text content	1.1.1	Non-Text Content	Fail
Difficulties to make a purchase because the wrong values are announced when a user selects a quantity or size	1.3.1	Info and Relationships	Fail
Voiceover users unable to see location suggestions - they are not announced so they can't click the correct location.	1.3.1	Info and Relationships	n/a
Zip code input field provides a full keyboard rather than a numeric- only keypad	1.3.5	Identify Input Purpose	Pass
Missing announcement of the promo ad, used images of text, the deals and specials information provided by the text in the image is not accessible to VoiceOver users	1.4.5	Images of Text	n/a
Wrong focus order	2.4.3	Focus Order	Pass
Unlabeled products, wrong name of the button	2.5.3	Label in Name	Pass

Unable to order a product if the user wants to pick it up in the store	3.3.2	Labels or Instructions, elements in the app should be labeled and give instructions	Pass
VoiceOver users are not notified that a pop-up is displayed on the homepage, buttons without name	4.1.2	Name, Role, Value, all elements should be built for accessibility	n/a
Missing notice by Voice Over when selecting a product color	4.1.3	Status Messages	n/a

Testing Agent Comments:

- Some of the remaining issues found in recent scans are duplicates. Eliminating redundant link issues in the header and footer will eliminate a multitude of issues site-wide
- Most critical issues have been corrected. None of the pages in this group have any contrast errors or other violations.
- The vast majority of your accessibility issues will be resolved in the next 30-60 days.

Testing Agent:

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Figure 1: Pages Tested - [pagegroupname]

Page Name	URL	WAVE Testing Link
Home	https://yoursite1.com/	View
About	https://yoursite1.com/about	View
Locations	https://yoursite1.com/locations	View
Shop	https://yoursite1.com/shop	View
Product Detail	https://yoursite1.com/product_detail	View
View Cart	https://yoursite1.com/view_cart	View
Checkout	https://yoursite1.com/checkout	View